

TFS training

It's easier to deal with the unexpected if you expect it.

In the usual course of events your business instincts and professional knowledge will combine to provide a high degree of certainty. However, when the unexpected happens in the working environment, it's only human nature for confusion and even panic to set in. A robbery, an abusive customer, an employee with their hand in the till, the risks of social media or confidence tricksters... can all have a catastrophically damaging effect.

Securing the health and safety of staff, protecting your assets and your precious business reputation are also very real concerns. The problem, however, is that reliable information on how to deal with these things can be costly and confusing, while releasing staff for training will, of course, eat away at your bottom line.

Therefore, ever-sensitive to the needs of its members, the N.A.G. is pleased to announce a new partnership with leading risk consultants and training providers Training For Success (TFS). What this means is that our members will be able to access discounted online training to meet the needs

of all business sectors, supported by ongoing professional development programmes created by leading educationalists and security professionals, delivered in affordable and structured bite-sized chunks. Purposely modelled around social media, training is practical, uncomplicated and accessible on all types of fixed and mobile devices.

The UK market leader in risk training

TFS is the UK market leader in risk training with a range of training courses and consultancy services designed to provide practical and effective solutions to deal with business threats and risks.

Its areas of expertise include corporate investigations, protecting organisations against violence, robbery and kidnap, a bespoke consultancy dealing with protest activity, critical incident planning, loss prevention solutions and drug awareness in the workplace.

The company's impressive roster of clients includes major retail businesses such as Waitrose, Sainsbury's and Tesco. TFS also has a strong presence in the wider criminal justice system, working alongside a number of police forces within the extended police family. It has an enviable track record in providing high-end quality training solutions across a number of public and commercial sectors.

A practical and highly effective training regime

Training provision will be based upon a number of preventative strategies strikingly illuminated by the testimony of ex-offenders. These strategies are designed to be easily implemented by frontline staff to thwart some of the most commonplace and cyclical scams and deceptions. Modules that deal with personal safety and internal crime can also be taken in isolation or combined to provide an accredited award that is transportable

"It's like grabbing a coffee with a professional and learning the important, practical skills that really matter..."

throughout the learner's career. Programmes accredited by the sector skills body Skills for Security, meanwhile, are designed to focus specifically on the reduction of risk while at the same time enhancing the personal safety of employees and customers alike with new content being driven by service users.

As Ian Kirke, managing director of TFS, remarks: "It's like grabbing a coffee with a professional and learning the important, practical skills that really matter."

While on the topic of the specific risk of credit card fraud, Robin Adams, director of security, fraud and risk management, adds: "The Training For Success online intelligence portal is an ingenious method of providing security awareness training to staff, which can help reduce card fraud and aid a merchant in achieving this aspect of their PCI DSS compliance".

